

BERKSHIRE CONSUMER SERVICES PROGRAM

Administered by the Berkshire County Regional Housing Authority

Working in Cooperation with the Massachusetts

Office of the Attorney General

Have you heard or seen any of these COVID-19 related scams?

COVID Community Tracing Calls will say “MA COVID Team” on your caller ID. If you have any doubt that the person calling you asking about symptoms or for personal information is working with the tracing collaborative, hang up and call them directly at (833) 638-1585 or (857)-305-2728.

If you are asked to **PAY for assistance with your stimulus check or unemployment benefits**, it is probably a scam.

For the status of your stimulus check, visit [IRS.gov/getmypayment](https://www.irs.gov/getmypayment).

For unemployment insurance assistance, visit mass.gov/unemployment or call (877) 626-6800

Grants or loans for rent or mortgage assistance will never contact you first. To find out more about help with rental and mortgage payments, call us!

The Berkshire Consumer Services Program is implemented by Berkshire County Regional Housing Authority through the agency’s Housing and Consumer Education Center and is funded by and works in cooperation with the MA Attorney General’s Office to resolve complaints between consumers and businesses in Berkshire County.

Have you been contacted by any of these potential scams or would you like more information?

Do you have a **QUESTION** on a consumer issue or your **CONSUMER RIGHTS**? Need some **INFORMATION** or a **REFERRAL**? Are you looking for **COUNSELING** on a consumer issue or problem? Do you have a **DISPUTE** with a business over a consumer issue?

Contact us at

(413) 344-4861