



THE MEDIATION CENTER'S **ANNUAL BASIC MEDIATION TRAINING**

BERKSHIRE COUNTY REGIONAL HOUSING AUTHORITY
1 FENN STREET, PITTSFIELD, MA 01201

APRIL 20,21,27,28, & MAY 4TH

9AM-4:30PM

COST: \$650* (*IF, AFTER THE TRAINING, YOU CAN COMMIT TO ONE YEAR OF VOLUNTARY MEDIATION SERVICES WITH OUR CENTER, THE COST WILL BE \$300)

Mediation is a dispute resolution process in which a neutral third party assists the disputing parties to identify and discuss issues of mutual concern, explore solutions, and develop mutually acceptable settlements. The objective of this training is to provide participants with the resources and tools required to effectively resolve disputes.

“THIS PROCESS WILL BE VERY HELPFUL IN MY WORK ENVIRONMENT AND MY PERSONAL LIFE” – BASIC MEDIATION TRAINING PARTICIPANT

FOR MORE INFORMATION CONTACT: KAYLA WENDLING @ (413)443-7138
X 212 OR EMAIL [KAYLAW@BCRHA.COM](mailto:kaylaw@bcrha.com)